

The Inspection Body BCS NDT S.R.L. offers its services to all subjects present on the national and international markets without any discriminatory preconception, in full transparency, reliability and impartiality in accordance with the provisions of the UNI CEI EN ISO/IEC 17020 standard, as a Type C Body.

The Quality Manual, procedures and regulations adopted, are structured with the intention of not practicing unnecessary technical behavior and not preventing or limiting access to inspection activities to anyone who requests it, regardless of size or membership of any association or group.

The services of the Inspection Body of BCS NDT S.R.L. are in fact accessible to all organizations, committing themselves contractually to comply with the regulations for inspection activities.

The activities of the Inspection Body of BCS NDT S.R.L. are aimed at:

- ensure the impartiality and transparency of decisions concerning inspections;
- ensure the proper management and rapid resolution of any complaints, appeals and disputes from customers or other interested parties;
- ensure the reliability of the inspection process through the UNI CEI ISO/IEC 17020 accreditation;
- ensure that this policy is understood, maintained and implemented at all levels of the organization.

The objectives of the Inspection Body are:

- satisfaction of Customers expectations;
- compliance with the mandatory rules and laws of reference and the regulations of the Accreditation Body;
- continuous improvement of the effectiveness of its system and service;
- defined time of responses to requests from Customers;
- impartiality in judgment;
- loyalty of its customers.

Place, Date

Lodi, 20-09-2021

The Management

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